

# Emergency Phone Numbers

## Police/Fire/Ambulance

**CALL 911**

### Natural Gas Emergencies:

1-800-663-1173

### Power Outages and Emergencies:

1-88-769-3766

# Non-Emergency Phone Numbers

### Ambulance:

1-800-461-9911

### BC One Call (dial before you dig):

1-800-474-6886

### Crisis Centre:

1-888-562-1214

### Fire Department:

Burns Lake - 250-692-7587

Southside - 250-694-3219

### Hospital:

250-692-2400

### HealthLink BC-Nurse Line:

Dial 811

### Police:

250-692-7171

### Poison Control Centre:

1-800-567-8911

### Report a Wildfire:

1-800-633-555

Or \*555 from a cell phone

# COMMUNITY RESOURCE GUIDE

**BURNS LAKE & LAKES DISTRICT**



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# Transportation

## **Bulkley-Nechako Regional Transit:**

1-855-499-1119

Please visit [www.bctransit.com/bulkley-nechako](http://www.bctransit.com/bulkley-nechako) for schedules

## **BC Bus North:**

1-844-564-7494

Please visit [bcbus.ca](http://bcbus.ca) for schedules

## **Via Rail:**

Please visit [viarail.ca](http://viarail.ca) for more information

## **Francois Lake Ferry:**

Ferry - 250-694-3423

Office - 250-695-6491

All times are Pacific Time. Extra trips may be made as required.

<u>Departs Southside</u>	<u>Departs Northside</u>
5:30 am	5:55 am
6:20 am	6:45 am
7:10 am	7:35 am
*8:00 am*	8:25 am
8:50 am	9:15 am
9:40 am	10:05 am
10:30 am	11:00 am
11:30 am	12:01 pm
12:30 pm	1:00 pm
1:30 pm	2:00 pm
2:30 pm	2:55 pm
3:20 pm	*3:45 pm*
4:10 pm	4:35 pm
5:00 pm	5:30 pm
5:50 pm	6:15 pm
6:40 pm	7:05 pm
7:30 pm	8:00 pm
8:30 pm	9:00 pm
9:30 pm	10:00 pm
10:30 pm	11:00 pm

\*School Bus Sailings\*

# Shipping

## **Burns Lake Freight & Delivery:**

250-692-3178

465 Government St, Burns Lake

## **Canada Post:**

**Burns Lake** - 250-692-3556

388 Government St, Burns lake

## **Southbank**

1246 Uncha Lake Rd, Southbank

## **Purolator:**

Purely H2O 251 Hwy 16 Suite 4 - 250-692-4206

## **UPS & Fed-Ex:**

Blu Jay Sports & Appliances 5-251 Hwy 16 - 250-692-3155

# Transfer Stations/Recycling/Sani Dump

## **Transfer Station Locations:**

Burns Lake - 4410 Babine Lake Road

Southside - 36007 Eakin Settlement Road

For Information & Hours of Operation please Visit [www.rdbn.bc.ca](http://www.rdbn.bc.ca)

Regional District of Bulkley-Nechako - 250-692-3195

## **Burns Lake Return-It Depot:**

250-692-7948

113 Park Street, Burns Lake

## **Sani Dump:**

Railway Avenue (right off Francois Lake Drive)

Fresh Water and Dog Park

# First Nation Governments

## **Cheslatta Carrier Nation:**

250-694-3334

26999 Keefes Landing Road, Danskin

reception@cheslatta.com

Please visit [www.cheslatta.com](http://www.cheslatta.com) for further information on Programs and Services



## **Lake Babine Nation:**

250-692-4700

225 Sus Ave, Burns Lake

receptionist@lakebabine.com

Please visit [www.lakebabine.com](http://www.lakebabine.com) for further information on Programs and Services



## **Neetahi Buhn Band:**

250-694-3494

47805 Olson Road, Burns Lake

reception@ntbb.ca

Please visit [www.ntbb.ca](http://www.ntbb.ca) for further information on Programs and Services



## **Skin Tye Nation:**

250-251-3085

6940 Campbell Road, Southbank

Please visit [www.skintyefirstnation.org](http://www.skintyefirstnation.org) for further information on Programs and Services



## **Ts'il Kaz Koh First Nation:**

250-692-7717

Bag 9000, Burns Lake

reception@ts'ilkazkoh.net

Please visit [www.tsilkazkoh.ca](http://www.tsilkazkoh.ca) for further information on Programs and Services



## **Wet'suwet'en First Nation:**

250-692-7717

21 Tom Drive, Burns Lake

communications@wetsuweten.net

Please visit [www.wetsuweten.net](http://www.wetsuweten.net) for further information on Programs and Services



## Children, Youth & Family Services

### **Burns Lake Infant Development Program:**

250-692-3211 or 250-692-0452

Services offered:

- Home visits
- Developmental Assessments
- Gross Motor Screening
- Infant Massage
- Referrals to other Community Services

### **Carrier Sekani Family Services:**

250-692-1800

Services offered:

- Health Services
- Child and Family Services
- Legal and Research Services

Please visit [www.csfs.org](http://www.csfs.org) for more information on services offered

### **Child Care Resource and Referral (CCRR):**

250-847-8824

1471 Columbia Dr, Smithers

Resources Offered:

- Child care Referrals
- Training and Development
- Lending Libraries
- Support for New Businesses

Please visit [pacificnorthwest.fetchbc.ca/service](http://pacificnorthwest.fetchbc.ca/service) for more information

## Societies and Clubs

### **Lakes District Festival Association:**

ldfestival.com

### **Lakes District Museum Society:**

[www.lakesdistrictmuseum.org](http://www.lakesdistrictmuseum.org)

### **Lakes District Pony Club:**

250-251-1637

[www.facebook.com/groups/86675277488/about/](http://www.facebook.com/groups/86675277488/about/)

### **Lakes District Team Penning & Sorting Association:**

[www.facebook.com/groups/429491810449625/](http://www.facebook.com/groups/429491810449625/)

### **Lakes Outdoor Recreation Society:**

[www.facebook.com/LakesOutdoorRecreationSociety/](http://www.facebook.com/LakesOutdoorRecreationSociety/)

### **Lakes District Roping Club:**

250-692-0649

[www.facebook.com/ldroping/](http://www.facebook.com/ldroping/)

### **Omineca Ski Club:**

250-692-3698

[ominecaskiclub.ca](http://ominecaskiclub.ca)

### **Rotary Club of Burns Lake:**

[rotaryburnslake.org](http://rotaryburnslake.org)

### **Tatalrose Farmers Institute:**

[www.facebook.com/groups/465927794771857/](http://www.facebook.com/groups/465927794771857/)

Please visit / call / email the following information provided above for more details on each group

## Societies and Clubs

### **4-H Clubs:**

District President - Amanda Bigler 250-961-4003

### **Burns Lake Snowmobile Club:**

[www.facebook.com/groups/19718378648/](http://www.facebook.com/groups/19718378648/)

### **Burns Lake Terry Fox Committee:**

[www.facebook.com/BurnsLakeTerryFoxRun/](http://www.facebook.com/BurnsLakeTerryFoxRun/)

### **Burns Lake Saddle Club:**

[burnslakesaddleclub.weebly.com](http://burnslakesaddleclub.weebly.com)

### **Burns Lake Music Society:**

[www.facebook.com/BurnsLakeMusicSociety](http://www.facebook.com/BurnsLakeMusicSociety)

### **Chinook Emergency Response Society:**

250-694-2377  
[chinook-ers.ca](http://chinook-ers.ca)

### **FireSmart Committee:**

[burnslake.firesmart@gmail.com](mailto:burnslake.firesmart@gmail.com)  
[www.facebook.com/burnslakefiresmart/](http://www.facebook.com/burnslakefiresmart/)

### **Lakes District Airport Society:**

[www.facebook.com/profile.php?id=100067936323679#](http://www.facebook.com/profile.php?id=100067936323679#)

### **Lakes District Arts Council:**

[jbarth46@telus.net](mailto:jbarth46@telus.net)  
[lakesdistrictarts.com](http://lakesdistrictarts.com)

### **Lakes District Cattlemens Association:**

[www.cattlemen.bc.ca/about/regionals-locals.htm](http://www.cattlemen.bc.ca/about/regionals-locals.htm)

### **Lakes District Fall Fair Association:**

[ldfallfair.com](http://ldfallfair.com)

## Children, Youth & Family Services

### **Elizabeth Fry Society:**

250-692-7559

Box 316, Burns Lake

Programs in Burns Lake:

- Eagle's Nest Transition House
- Early Years Program
- Family Connections
- Family Support Program
- PEACE (Formerly Children Who Witness Abuse)
- Stopping the Violence Program
- Women's Outreach Program

Please visit [www.pgefry.bc.ca/burns-lake/](http://www.pgefry.bc.ca/burns-lake/) for more information

### **Lakes Literacy:**

250-251-7424

[www.lakesliteracy.ca](http://www.lakesliteracy.ca)

[idhub@lakesdistrictliteracy.ca](mailto:idhub@lakesdistrictliteracy.ca)

Programs Offered:

- Dolly Parton's Imagination Library: Free books for Lakes District children under age 5.
- Community Bookshelves: Free used books for all ages available on bookshelves at Lakeview Mall, Lakes District Hospital, Muriel Mould Neighborhood Learning Centre, The Link Food Centre, Kinette Park, Spirit Square, and McEwen Dog Park.
- StoryWalks: A physical literacy activity that is fun! Stay tuned to our Facebook page for new StoryWalks popping up in the community.
- Annual Projects & Events: Kindness Cards, Family Literacy Week, National Poetry Month and more!
- Supporting Literacy: Funding for Summer Reading Club at Burns Lake Public Library & Granisle Public Library; Books for Secret Santa Workshop, Indigenous People's Day, and Northern Health Kindergarten Clinics.

# Children, Youth & Family Services

## Northwest Child Development Centre:

250-692-4201

reception@nwcdd.ca

270 9<sup>th</sup> Ave, Burns Lake

- **Nechako Lakes Early Intervention Program**

Services offered:

- Occupational Therapy
- Physical Therapy
- Speech & Language Therapy
- Family Services Co-ordinator

Please visit [nwcdd.ca](http://nwcdd.ca) for more information on programs and services

## Parent Support Services Society of BC:

1-877-345-9777

Services Offered:

- Emotional, Educational, Legal, and Child Minding Support
- Parenting Support Groups
- Kinship Care Support Line

Please visit <https://parentsupportbc.ca/> for more information

## StrongStart Programs:

Jess Shively, StrongStart Facilitator

jshively@sd91.bc.ca

StrongStart is a FREE drop in early learning program for parents/caregivers & children aged 0-5. The program is focused on encouraging language, emotional, cognitive, physical, sensory, and creative development in young children.

- **William Konkin Elementary School StrongStart**

724 Carrol Street, Burns Lake  
250-692-3146

Please call 250-692-3146 for further information on the dates and times of the program

# Sports

## Burns Lake Badminton:

250-692-6823

## Burns Lake Basketball:

[www.facebook.com/groups/1208020676611427/](http://www.facebook.com/groups/1208020676611427/)

## Burns Lake Curling Club:

blcurlingclub@outlook.com

## Burns Lake Minor Hockey:

Brad Abietkoff: 250-304-8070

## Burns Lake Touch Rugby:

[www.facebook.com/profile.php?id=61557563714826#](http://www.facebook.com/profile.php?id=61557563714826#)

## Burns Lake Vortex - Women's Hockey:

Brianna Bjorgan: 250-251-3484

## Burns Lake Youth Soccer:

[www.facebook.com/groups/burnslakeyouthsoccer/](http://www.facebook.com/groups/burnslakeyouthsoccer/)

## Burns Lake Youth Softball:

[www.facebook.com/groups/1757869458099415/](http://www.facebook.com/groups/1757869458099415/)

## Burns Lake Old Timers Hockey:

Jerret Anderson: 250-692-0340

## Burns Lake Paintball Association:

<https://www.facebook.com/BLPAAA>

## Ride Burns Lake Mountain Bike Association:

rideburns.ca

## Special Olympics BC:

[www.facebook.com/sobcburnslake/](http://www.facebook.com/sobcburnslake/)

Please visit / call / email the following information provided above for more details on each group

## Senior Services

### **Better at Home Program:**

250-251-9443

[ewiebe@thelink-ld.ca](mailto:ewiebe@thelink-ld.ca)

[thelink-ld.ca/better-at-home](http://thelink-ld.ca/better-at-home)

Helps seniors age 65 and over with simple day-to-day tasks so that they can continue to live independently in their own homes and remain connected to their communities.

### **Services include:**

- Friendly visiting
- Grocery pick-up
- Light housekeeping
- Light yard work
- Minor home repairs
- Snow shovelling
- Transportation

### **Also Operates:**

- Meals on Wheels - delivering frozen meals
- The Rambler Bus - Providing senior transportation with regular schedule of pick-up and drop-off points on Tuesdays and Thursdays ( Please see the website provided above for the schedule

### **Lakes District Senior Housing Association:**

250-692-3781

[theadmin@omineca.com](mailto:theadmin@omineca.com)

Carroll Cottage, Heritage Manor & Tweedsmuir House

### **The Pines Care Home:**

250-692-2490

800 Center St, Burns Lake

Contact: Gail Martin

- Provides long term, extended residential care to seniors
- Adult Day Center
- Community Bath Program

## Children, Youth & Family Services

### **Thomas Robinson Consulting Ltd:**

250-847-1785

[trcl@trcl.ca](mailto:trcl@trcl.ca)

Services Offered in Burns Lake and Surrounding Areas:

- Autism Support Services
- Behavior Consulting
- Child and Youth Program
- Fee for Service
- Supported Child Development

Please visit <https://trcl.ca/communities/burns-lake-fraser-lake/> for more information on services and programs

### **The Link - Lakes District Family Enhancement Society:**

125 1<sup>st</sup> Ave, Burns Lake

250-251-1466

The Link offers services that support and advance Families, Children and Individuals in the Lakes District

- **Healthy Start for Mommy and Me:**

A program to promote healthy pregnancy & improve infant outcomes for pregnant women. Sessions are held in Burns Lake and Grassy Plains

Please visit [thelink-ld.ca](http://thelink-ld.ca) for more information on programs and services

## Childcare Services

### **Ashurst Children's Centre Daycare:**

250-692-1720

545 Hwy 16, Burns Lake

### **Before + After School Care Decker Lake:**

250-698-7301

6710 Decker Lake Frontage Rd, Burns Lake

### **Just B4 Preschool Program:**

250-692-3146

750 Carrol St, Burns Lake (WKE)

### **Little Angels Daycare:**

250-692-7703

675 Ldss Lakers St, Burns Lake

### **Movin On Up After School Program:**

tamara.janzen@gmail.com

270, 9<sup>th</sup> Avenue, Burns Lake

### **Woyenne Daycare:**

250-692-4763

225 Sus Avenue, Burns Lake

Please contact any of the numbers provided above for more information on dates and times of operation

## Religious Organizations

### **Burns Lake Community Church:**

250-692-3259

530 Kerr Rd, Burns Lake

### **Catholic Church (Immaculata Parish):**

250-692-3568

248 3<sup>rd</sup> Avenue, Burns Lake

### **Church of Jesus Christ of Latter Day Saints:**

250-609-1894

Hwy 35, Francois Lake

### **Danskin Mennonite Church:**

250-694-3686

26754 Keefes Landing Rd, Danskin

### **Decker Lake Mennonite Church:**

250-698-7444

6760 Hwy 16 West, Decker Lake

### **Grassy Plains Gospel Church:**

250-694-3329

36232 Keefes Landing Rd, Grassy Plains

### **Island Gospel Fellowship:**

250-692-7551

810 Hwy 35, Burns Lake

### **Lakes Fellowship:**

250-692-7464

724 Babine Lake Rd

### **Living Waters Church:**

250-692-0031

772 Mulvaney Crescent, Burns Lake

### **St. Paul's United Church:**

250-692-7202

136 4<sup>th</sup> Avenue, Burns Lake

### **Wistaria Community Church:**

250-691-1912

37348 Ootsa-Nadina Rd

### **Amanda's K9 Clips:**

250-251-1144

### **Burns Lake Veterinary Clinic:**

250-692-7476

24050 Fountain Frontage Road, Burns Lake

### **Lakes Animal Friendship Society:**

info@lakesanimalfriendship.ca

[www.lakesanimalfriendship.ca](http://www.lakesanimalfriendship.ca)

### **MacEwan Dog Park:**

259 Francois Lake Dr, Burns Lake



### **Al-Anon:**

250-251-0062

Thursdays at 3:00pm

248 3<sup>rd</sup> Ave, Burns Lake

You can see what alcohol and drugs are doing to a family member or loved one, but can you see what it's doing to you?

Come and find out in a confidential, supportive and caring place.

For more information or a request for transportation call 250-251-0062

### **Alcoholics Anonymous:**

#### **Burns Lake:**

250-685-8363

Tuesdays and Saturdays at 7:30pm

248 3<sup>rd</sup> Ave, Burns Lake

#### **Womans Group:**

250-685-8363

Wednesdays at 7:30pm

248 3<sup>rd</sup> Ave, Burns Lake

#### **Southside:**

250-691-1673

Mondays and Thursdays at 7:00pm

36232 Keefes Landing Rd (Grassy Plains Gospel Church)

### **Burns Lake Community Forest Ltd:**

250-692-7724

201 Francois Lake Dr, Burns Lake

[www.blcomfor.com](http://www.blcomfor.com)

### **Burns Lake Community Garden:**

blcommunitygarden@outlook.com

296 Nault Lave, Via 1<sup>st</sup> Ave, Burns Lake

[burnslakecommunitygarden.weebly.com](http://burnslakecommunitygarden.weebly.com)

### **Burns lake & District Chambers of Commerce:**

250-692-3773

258 State Highway 16, Burns Lake

[burnslakechamber.com](http://burnslakechamber.com)

## Community Services & Resources

### **Burns Lake Ladies Auxiliary Thrift Shop:**

250-692-7666  
36 4<sup>th</sup> Ave, Burns Lake  
[www.facebook.com/BurnsLakeThriftShop](http://www.facebook.com/BurnsLakeThriftShop)

### **Burns Lake Native Development Corporation:**

250-692-3188  
485 Highway 16, Burns Lake  
[blndc.ca](http://blndc.ca)

### **Burns lake Public Library:**

250-692-3192  
585 Government St, Burns Lake  
[burnslake.bc.libraries.coop](http://burnslake.bc.libraries.coop)

### **Burns lake Visitor Information Centre:**

250-692-5077  
540 Highway 16, Burns Lake  
[visitburnslake.ca](http://visitburnslake.ca)

### **Burns Lake FireSmart:**

[burnslake.firesmart@gmail.com](mailto:burnslake.firesmart@gmail.com)  
[www.facebook.com/burnslakefiresmart](http://www.facebook.com/burnslakefiresmart)

### **Community Futures Development Corporation of Nadina:**

250-845-2522  
2430 Butler Ave Unit A, Houston  
[cfnadina.ca](http://cfnadina.ca)

### **Lakes District News:**

250-692-7526  
23-3 Ave, Burns Lake  
[burnslakelakesdistrictnews.com](http://burnslakelakesdistrictnews.com)

## Health Services

### **Dentists:**

North Summite Dental 250-692-3103 98 2 <sup>nd</sup> Avenue, Burns Lake	Lakeview Dental Centre 250-692-7791 744 Center Street, Burns Lake
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### **F.A.M.I.L.I.E.S. of BC Schizophrenia Society:**

250-691-1132  
[lakesdistrict@bcss.org](mailto:lakesdistrict@bcss.org)  
[www.bcssp.org](http://www.bcssp.org)

### **Lakes District Hospital & Health Centre:**

250-692-2400  
741 Centre Street, Burns Lake

### **Southside Health and Wellness Centre:**

250-694-3270  
27920 Wellness Way  
Site Coordinator: Susan Keatf  
[blk.southside.wellness@northernhealth.ca](mailto:blk.southside.wellness@northernhealth.ca)  
[www.southsidewellness.ca](http://www.southsidewellness.ca)

### **Screening Mammography Program:**

1-800-663-9203  
Provides Mammograms in Burns Lake during spring & fall

## Government Services

### **Burns Lake Village Office:**

250-692-7587  
15 - 3<sup>rd</sup> Avenue, Box 570  
[www.burnslake.ca](http://www.burnslake.ca)

### **Burns Lake Courthouse:**

250-692-7711  
508 Hwy 16, Burns Lake

### **Ministry of Attorney General:**

250-692-2258  
508 Hwy 16, Bag 3500, Burns Lake

### **Ministry of Children & Family Development:**

250-692-4142  
100-108 2<sup>nd</sup> Avenue, Burns Lake

### **Ministry of Environment:**

250-847-7320  
3726 Alfred St, Smithers

### **Ministry of Health Services:**

1-800-663-7867

### **Ministry of Transportation & Infrastructure:**

[www.DriveBC.ca](http://www.DriveBC.ca)

### **Regional District of Bulkley-Nechako:**

250-692-3195  
37 - 3<sup>rd</sup> Avenue, Box 820, Burns Lake  
[www.rdbn.bc.ca](http://www.rdbn.bc.ca)

### **Service BC:**

250-692-2528  
161 Hwy 16, Burns Lake  
[www2.gov.bc.ca](http://www2.gov.bc.ca)

## Community Services & Resources

### **Lakeside Multiplex:**

250-692-3817  
villagerecreation@burnslake.ca  
103 Flogum Drive, Burns Lake  
[www.burnslake.ca/recreation](http://www.burnslake.ca/recreation)

### **Royal Canadian Mounted Police:**

250-692-7171  
147 Hwy 35, Burns Lake

### **RCMP Victim/Witness Assistance Program:**

250-692-3010  
147 Hwy 35, Burns Lake

### **The Link Food Centre:**

250-692-0316  
788 Centre Street, Burns Lake  
[thelink-ld.ca/food-centre/](http://thelink-ld.ca/food-centre/)

The food center provides programs and services focused on food security and poverty reduction in our community.

### **United Way of Northern British Columbia:**

250-561-1040  
info-nbc@uwbc.ca  
[uwbc.ca/program/united-way-bc-north/](http://uwbc.ca/program/united-way-bc-north/)

## Education

### Elementary Schools:

Decker Lake Elementary School	250-698-7301
Francois Lake Elementary School	250-695-6401
Grassy Plains Elementary School	250-694-3396
Morris Williams Elementary School	250-692-2355
William Konkin Elementary School	250-692-3146

### High Schools:

Lakes District Secondary School	250-692-7733
Lakes Learning Centre Alternate Program	250-692-0056

### Adult Education:

College of New Caledonia	250-692-1700
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### Bridging to Employment Program:

250-692-3586

[agooding@csfs.org](mailto:agooding@csfs.org)

492 Highway 16, Burns Lake

- Offers a free 10-week program four times per year in Burns Lake for First Nations people age 16 and older who are unemployed or underemployed and looking for more education and skills. Incorporates cultural teachings of the Carrier and Sekani Nations and Indigenous learning modalities in a supportive classroom setting. Program includes training in resume, cover letter, interview, conflict resolution, money management, and communication skills. Also includes job readiness training and certifications including First Aid, Food Safe, Serving it Right, and First Host. Participants have the opportunity to complete work placements and explore options for further training.

Please visit [www.csfs.org/services/bridging-to-employment](http://www.csfs.org/services/bridging-to-employment) for more information

## Employment Services

### WorkBC Employment Services Centre:

250-692-4219

132C Francois Lake Drive, Burns Lake

Please visit [workbc.ca/workbc-centres/workbc-centre-burns-lake](http://workbc.ca/workbc-centres/workbc-centre-burns-lake) for more information

## Financial Institutions

### Bulkley Valley Credit Union:

250-692-7761

117 Highway 35, Burns Lake

[www.bvku.com](http://www.bvku.com)

### CIBC:

250-692-3127

233 Balmoral Plaza, Burns Lake

[www.cibc.com](http://www.cibc.com)

### RBC Royal Bank:

250-692-7111

354 Highway 16, Burns Lake

[www.rbc.com](http://www.rbc.com)